

Daniel A. Bryant

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PROFESSIONAL EXPERIENCE

Wells Fargo

September 2024 – Present
Pella, IA – Fully Remote

Technology Operations Analyst 1

- System Monitoring and Maintenance: Monitored technology systems for availability, performance, and security; conducted routine maintenance to prevent system failures.
- Incident Management: Participated in resolving technology issues, troubleshooting to minimize downtime, and documenting incidents for future reference.
- Support and Liaison: Provided first-level technical support to end-users, resolving software, hardware, and network issues; acted as a liaison between business units and IT.
- Data Analysis: Analyzed system data to identify trends and potential issues, supporting decision-making to enhance system performance.
- Security Compliance: Ensured adherence to Wells Fargo's security policies, participated in audits, and maintained compliance with regulatory standards.

Pella Technology

May 2024 – September 2024
Pella, IA

IT Support Specialist

- Installed and supported VOIP phone systems for commercial clients.
- Managed customer data migration from legacy systems to IT Glue documentation software.
- Maintained security systems and their data storage architecture.
- Installed and multimedia systems including satellite radio, multiple TVs, surround sound, and custom control units in restaurants with a seating capacity of 150+.
- Installed satellite internet systems with mesh networks and wireless access points for large rural homes.
- Maintained Microsoft Office suites for commercial customers across multiple locations.
- Setup new computers for commercial clients using Microsoft Azure to control deployment of managed services.
- Maintained enterprise cybersecurity using Proofpoint and other third-party management services.
- Serviced customer line of business applications many varied industries.
- Coordinated with our electrician partners to have necessary cabling run and power provided for upgrades and installations.

Vermeer

February 2020 – April 2024
Pella, IA

IT Support Specialist I

- Complete customer support requests remotely as they come into the IT services office via ITOP service management, telephone, and Microsoft Teams chats.
- Provide IT hardware and software support in person in any building of the Vermeer Pella or Des Moines campuses one to two days a week as scheduled and additionally as needed.
- Creating and installing digital signage devices as ordered by the Vermeer Microsoft 365 team for first shift.
- Processing and returning to stock the computers of former team members for first shift as needed.
- Supported the installation and license server updating of SigmaNest 2023 with the technical lead and the vendor representative.
- Discovered and helped facilitate the necessary license renewal and technical update for MasterCam 2023 with the technical lead.

- Built the current 3DS license server and implemented the requested RAID drive configuration using Intel management software to provide redundancy and notification to the IT Operations team in case of malfunction. I then worked with the product owners, digital product manager, and vendor to get the license server fully functional.

Plant 2 Plate Side Machine Shop Group Leader

- Supervised the daily operation and manning of two lasers, two folders, two benders, laser programming, and the robotic weld cell.
- Coordinated daily production needs with welding, assembly, and inventory management group leaders for all product value streams in Plant 2.
- Contributed to weekly written production reports on ongoing improvements, issues, and solutions accomplished by my team members to upper management.
- Independently lead both turn and plate side machining specialists, saw operators, inventory coordinators, and material handlers as needed for weekend overtime shifts.

Machining Specialist

- Bent or folded 1/16" – 1/2" steel parts from raw laser cuts using four different models of Schröder® and Bystronic® machines while annotating program edits.
- Machined heavy duty directional drilling connection rods and adapters out of heat-treated steel using primarily Mori Seki® CNC lathes and mills.
- Operated a CNC lathe, mill, and sandblaster simultaneously daily while also having to hand clean, grease, and package all parts after performing final quality inspection on every part.
- Volunteered as a CPR certified medical first responder and Team Member Relations Committee member. I represented second shift workers at monthly meetings and all second and third shift workers at quarterly executive team meetings.

CrossFit SBC

January 2019 – January 2020

Strength and Conditioning Coach

Shreveport, LA

- Coaching CrossFit group fitness classes, averaging 10 classes a week.
- Coaching personal training sessions and "On-Ramp" CrossFit introductory sessions one on one.
- Maintaining equipment and assisted in facility structural improvements.
- Posting 6 days a week to the gym's private Facebook group for members to pass on preparatory information for the next day's work-out and share additional drills or media.
- Supervised over a dozen judges and the equipment crew at the "WODGODZ" functional fitness competition sponsored by the gym in 2017 and 2018.

Dr. Reddy's Laboratories

June 2017 – December 2018

Schedule Two Narcotics Production Technician

Shreveport, LA

- Operated a Fette® tablet compression machine, producing an average of 1200kg of generic pharmaceuticals daily.
- Responsible for sensitive materials transfer of active pharmaceutical components used for FDA schedule two drug production which had to be verified to the 0.1 gram.
- Assisted in test batch production for new pharmaceutical development.

Christus Louisiana Athletic Clubs

January 2015 – June 2017

Exercise Specialist

Bossier/Shreveport, LA

- Instructed daily CrossFit classes.
- Assigned additional work for clients as requested for individual sports and activities, to include CrossFit, ruck marching, running, preparation for military service, obstacle course racing, and others.
- Sold gym memberships and handled payments as well as customer service requests while assigned to manage the front desk.

- Responsible for closing and opening the facility by myself on a regular basis.
- Maintained gym equipment and cleaning in accordance with gym cleaning schedule with additional cleaning duties fulfilled as requested advised on equipment selection and acquisition.

Sport Chalet

September 2014 – December 2014

Inside Sales Representative

Van Nuys, CA

- Maintain inventory and distribution of equipment and apparel samples for all of the companies outside sales representatives.
- Accept and enter into SAP software orders by phone, email, proprietary internet sales programs, and in person for teams ranging from small club sports to collegiate level.
- Act as assistant to the head of Team Sales for all of Sport Chalet in all matters pertaining to sales.

Space-X

May 2014 – August 2014

Spacecraft Assembly Technician Intern

Hawthorne, CA

- Machine operation; x-y axis control with two chuck spindle
- Precision measurement using PI tape, calipers, scales, hydrometers, microscopes, and bore scopes
- Sub-assembly – torque specifications, particulate sample analysis, inconel tube stub machining composite (carbon fiber) filament winding of 300 liter bottles using wet bath resin system averaging five hours per bottle with output of two bottles daily.

National Professional GRID League

September 2014 – November 2014

Equipment Crew Volunteer

Long Beach, CA

- Stage teardown of approximately fifteen thousand pounds of weights and assorted equipment for the Los Angeles Reign.
- Rehearse quick staging and maintain appearances for NBC Sports broadcasts including “wrangling” of barbells to ensure athlete safety during events and half-time demos to include Dimitry Klokov thruster ladder at 2014 NPGL championship match.

Caveman Coffee Co.

Sales Representative

June 2014 – Present

- Sales and information distribution of coffee and “battered coffee” recipes and products at many fitness events to include the Crush Cancer event held by Dog Town CrossFit, Taste of Paleo conference, and Paleo FX.

United States Army

March 2009 - March 2014

Allied Trades Specialist (91E-Machinist)

Fort Irwin, CA/ Afghanistan/ Camp Humphreys, Korea

- Special Populations, Physical Training Program Facilitator - Selected to design and implement additional physical training for up to 10 service members assigned to the Special Populations Physical Training program, a program designed to assist service members meet the Army’s physical performance and body composition standards. To include daily programming of workouts, advising on nutrition, range of motion mobility work, and individual counseling.
- Volunteered in my free time to coach CrossFit classes for the first Army affiliate in the Republic of Korea, Humphreys CrossFit.
- Fabricated and repaired metallic and nonmetallic objects using lathes, milling machines, and hand tools from provided specifications.
- Accountable for distribution, receipt, inventory and readiness of approximately \$1 million worth of general and specialty tools.
- Participated in convoy security operations, including defensive driving, escorting local-national employees, and surveying land for hazards.
- Acted as guard tower sentry, searched vehicles and persons for contraband and high value items to ensure all persons who passed were following safety regulations.
- Nominated and chosen over a group of peers to hold the United States flag/National Colors as the Standard Bearer for Battalion Honor Guard during military ceremonies and events.

PROFESSIONAL CERTIFICATIONS & TRAINING

- CompTIA ITF+ Certified
- Kaseya Certified Technician in Datto RMM
- Crucial Conversations and Crucial Influence Course by Patterson, Grenny, McMillan, and Switzler Completed
- Emotional Intelligence 2.0 by Bradberry and Greaves Completed
- Strengths Finder 2.0 from Gallup Completed
- Leading Through Change 1.0 by Your Clear Next Step Completed
- HBDI: Introduction to Whole Brain Thinking Course Completed
- Vermeer Business Driver Basics Completed
- Vermeer Costing Completed
- Dell PowerEdge Corrective Maintenance
- Dell Client Foundations 2021
- Dell Enterprise Self-Dispatch
- IBM Technical Support Capstone Course and Graduation Certificate
- IBM Introduction to Cloud Computing
- IBM Cybersecurity Essentials
- IBM Networking and Storage Essentials
- IBM Software, Programming, and Database Essentials
- IBM Hardware and Operating System Essentials
- IBM Cybersecurity Compliance Framework & System Administration
- IBM Cybersecurity Roles, Processes & Operating System Security
- IBM Introduction to Cybersecurity Tools & Cyber Attacks
- IBM Data Visualization with Python
- IBM Data Analysis with Python
- IBM Data Science Methodology
- IBM Tools for Data Science
- IBM What is Data Science
- IBM Python for Data Science, AI & Development
- IBM Introduction to Artificial Intelligence
- IBM Getting Started with AI using IBM Watson
- IBM Building AI Powered Chatbots Without Programming
- NIMS Metalworking Skills Certification in Measurement, Materials, and Safety

EDUCATION

Machinist Training Graduate

NTMA Training Centers (GPA 4.0 across all modules of a 905 hour program)

2014

B.Sc., Community Health in Strength and Conditioning (91 hours completed)

Louisiana State University of Shreveport

2016- 2019

PUBLICATIONS

- *Timeless*, Super Street Magazine, Source Interlink Media, January 2013: event coverage of the 2012 Japanese Classic Car Show activities.

PROFESSIONAL AWARDS

- 2012 Good Conduct Medal for 3 years of exemplary service without any non-judicial punishment, disciplinary infractions, or court martial offenses.
- Certificate of Special Congressional Recognition from U.S. House of Representatives as Honor Graduate of my NTMA class.